NILE SWIM CLUB FREQUENTLY ASKED QUESTIONS

What are the hours of operation for the pool?

The pool is open 7 days a week from 12 pm to 8 pm unless otherwise stated. Please check the events calendar on our website for activity, classes and programs start times, they may be scheduled prior to the pool opening at 12 pm.

When does the pool season start?

The pool's season begins Memorial Day weekend and runs through Labor Day. There may be activities scheduled after Labor Day on the pool grounds for members and their families.

What period does my membership dues cover?

Membership dues covers the operating season beginning Memorial Day weekend through Labor Day.

Can people come in on day passes?

Non-members must come in as a guest of a member in good standing. Active members are permitted to bring four (4) non-member guest per day. This is per account not per individual member. Guest rates vary based on age. Please see the guest policy for more information.

If it rains and I paid to get in can I get a refund?

Guest fees are non-refundable. If the pool should close due to weather and reopens later in the day the guest may return if they have not removed their guest wristband.

Can I use floats in the pool?

Floats are not allowed in the pool. Swimmers may use pool noodles and young children may use arm floaties and vests.

Do I have a membership number or ID card?

Each member is assigned a unique member account number and each member is required to have a full face photo on file; this photo will be used to validate your membership. Member's without a photo on file will be required to show identification and have their picture taken and added to their account before being admitted.

Is there a swim team for swimmers ages 65 plus?

We do not have an adult swim team. We offer a variety of activities for our senior members coordinated by the Senior Optimal Wellness Committee. There are morning lap times available during the week for those interested in quality swim time. Also we do offer senior swim lessons.

Do I have to bring a chair or is seating provided?

The club provides chairs, tables, and loungers on a first come first served basis. Seating is not guaranteed. Furniture should not be moved by members or guests. If you wish to have chairs or loungers moved ask our guest services to have someone assist you. Adirondack chairs and

cafe seating cannot be reconfigured or relocated. Member owned umbrellas or other accessories cannot be left on pool grounds overnight.

Are the sail areas reserved or restricted seating?

In order for an area to be reserved an eligible member must complete the rental contract process and pay the rental fee of \$300. Most rental events do occur under the sail area, however, the Nile Swim Club is a member owned and operated swim club the grounds are open to all members with exception of those times a designated space may be rented..

Do I have to be at the club when my guests arrive, can I just leave their name at the desk?

Guests must be accompanied by a member for the duration of their visit. If guests do not arrive with the member, the member must meet them in the office area upon their arrival. Members are responsible for sharing our rules with their guests. Inappropriate behavior may result in the guest and member being removed from the pool grounds.

How many guests can I bring?

Each member account is permitted to have 4 guests per day. This is at the account level **NOT** the individual member level.

Can I bring my own grill and cooler?

The Nile Swim Club provides grills on a first come first served basis. Members can bring their own grills and coolers. Only charcoal grills are allowed. Coolers may be checked upon entry; no glass containers of any kind are permitted on pool grounds. Members must abide by the rules regarding where grills can be used. Grills are not allowed in the area in front of the pavilion.

Is parking available?

Off-street parking is available for our members and guests. We have two lots adjoined to the pool grounds which accommodate approximately 90 cars. Street parking is available. We ask that anyone visiting the Nile be respectful of our neighbors and not block driveways or impede access to their property. We reserve the right to restrict parking to members only.

Are the grounds and the pool handicap accessible?

The grounds are handicap accessible. The club has ramps that provide access to our entrance, pool area and restrooms. Our restrooms are ADA compliant. We do not have a lift for our pool.

Do I have to live in Delaware County to be eligible for membership?

No, we do not have residency requirement.

Can I have a party at the Nile and is there a cost?

Eligible members are allowed to apply for a rental during our regular pool hours. Rentals accommodate 10 to 60 guests. There is a non-refundable rental fee of \$300 in addition to the fees for non-member guests. To be eligible for rental privileges you must be in your second consecutive year of membership and a member in good standing.

Can I rent the whole pool for an event?

No, we do not rent out the Nile Swim Club.

Does the pool sell food?

Food and beverages are available at the Nile Cafe during our hours of 12 pm to 8 pm.

Can I bring alcohol into the pool?

No, alcohol is not allowed on pool grounds. No glass is allowed on the pool grounds.

Do I have to wear a bathing suit, can I swim in a tee shirt and shorts?

Proper swimwear attire is required. If it is not a bathing suit it cannot be worn in the pool. Head scarves cannot be worn in the pool. Individuals that wish to swim with their hair covered must wear a swim cap. The Nile is a family oriented club, family friendly swimwear must be worn during our regular pool hours of 12 pm to 8 pm. Women and men wearing inappropriate swimwear will be warned by the staff and given the opportunity to cover or change. Anyone not complying with these requests will be asked to leave the pool, if they are a guest the hosting member will also be asked to leave.

Children who are not toilet trained MUST WEAR A SWIM DIAPER AND RUBBER PANTS.

Do not change your child's diaper on the deck or grass. Diaper changing is allowed only in the changing/bathrooms.

Is there an area designated for smoking?

No. The Nile Swim Club is a smoke free environment, smoking is prohibited on the grounds. This includes tobacco and non-tobacco, e-cigarettes, vaping and hookah.

My young children have a babysitter, can the sitter accompany them to the pool?

Members can purchase a nanny/babysitter pass for the season. The cost of the pass is \$75. The pass is non-transferable; only one person can use it. Nanny/babysitters must be at least 16 years old. When accompanying a young child - ages 5 and under, the babysitter cannot swim or participate in activities while the child is in their charge. This is a restricted pass, the nanny/babysitter can only enter the pool when accompanying the member.

How old do my children have to be to come to the pool alone?

Children 13 and older can attend the pool without an adult.

Children 6 - 12 must be accompanied by a member 16 years old or older.

Children 5 and under must be accompanied by an adult. If the child is 5 and under and is accompanied by a babysitter (16 years old or older), the child must be under their supervision. The babysitter cannot swim or participate in activities while the child is in their charge.

Do you have to be a member to attend events at the Nile?

Day events require guests to be hosted by a member. Evening events are generally open to the public. Always check the published event details for this information.

Do I have to pay dues for my four (4) year old?

Yes. Membership dues begin applying at age three; guest fees also apply to children beginning at age three.